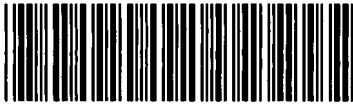


**Search Notes**

Application/Control No.

09/593,118

Examiner

Akiba K. Robinson-Boyce

Applicant(s)/Patent under  
Reexamination

DREW ET AL.

Art Unit

3628

**SEARCHED**

Class	Subclass	Date	Examiner
705	10	9/5/2007	AKB
705	11	9/5/2007	↓
705	1	9/5/2007	↓

**INTERFERENCE SEARCHED**

Class	Subclass	Date	Examiner
705	10	9/5/2007	AKB
705	11	9/5/2007	↓
705	1	9/5/2007	↓

**SEARCH NOTES  
(INCLUDING SEARCH STRATEGY)**

	DATE	EXMR
WEST-(((retain\$ or keep\$ or loos\$) adj2 customer) or (customer adj loyalty))	9/5/2007	AKB